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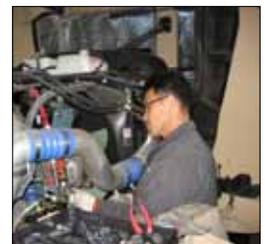
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Fontaine Sends...

Maj. Gen. Yves J. Fontaine
U.S. Army Sustainment Command

The Army Sustainment Command filled February with progress as we began transitioning the Army into a new era of materiel management. Even the weather took part as it transitioned from one of the worst blizzards in the Rock Island area, causing us to close for safety, to record high temperatures. Throughout the month, we continued to make progress with Lead Materiel Integrator and Directorates of Logistics realignment.

The Distribution Management Center conducted an internal LMI rehearsal of concept drill this month to test the procedures we will use during the April pilot. We had tremendous help from key players from the Department of the Army, Logistics Support Activity, Army Materiel Command, the Army National Guard and Army Reserves, collaborating with us to move forward in becoming the materiel distribution executing agent for AMC. During the week-long exercise, the DMC defined business rules, standard operating procedures, plus tasks, conditions and standards for its personnel. Executing the Lead Materiel Integrator role for AMC is the center of gravity in which the DMC continues to provide successful resolutions for the Army. Great job, DMC.

Transitioning the Directorates of Logistics from Installation Management Command to AMC continues to move in the right direction. This month AMC announced that DOL will complete the final transition in fiscal year 2013. Team, we cannot afford to lose momentum on this initiative! The HQ Field Support Directorate and our Army Field Support Brigades continue to move this transition forward and resolve issues throughout

Army installations. Need all to keep this in your sights and maintain the momentum.



ASC continued to spread its strategic message during Sen. Mark Kirk's recent visit to Rock Island Arsenal. Accompanied by Rep. Bobby Schilling, Kirk left the Island understanding the Arsenal is a national treasure with global reach and manufacturing capabilities that cannot be matched anywhere else within the Department of Defense.

Throughout the month training remained a focal point for ASC. A team of our leadership participated in a week-long Senior Leader Workshop

at the University of North Carolina that addressed how to deal with changes and transformation in the work force. This was our pilot and it was successful. My intent is to offer this course initially to all GS-14s and above, colonels and sergeants major. There will be more classes available as the program continues to build. Talk to your leaders about what they learned.

Finally, need you all to look into our Resiliency Training program, mandatory for all military personnel and deployed civilians. I encourage all of you to participate. Everyone deals with ups and downs throughout their lives and this training assists in dealing with these challenges. Remember, we must continually maintain and improve ourselves physically, mentally and spiritually. A book I recommend on the subject is "Peaks and Valleys" by Spencer Johnson. You can check this book out from G-3 Training. Resiliency Training can be found on ASC's website at <http://www.aschq.army.mil/home/Default.aspx>, then click on the yellow Resiliency Training box.

Again, another productive month. Thank you for your continued efforts!

Airborne!

THE GLOBAL LINE



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E-mail address: ROCK-ASC-GLOBAL-LINE@conus.army.mil

Phone: (309) 782-5421, DSN 793-5421 Fax: (309) 782-5011.

Maj. Gen. Yves J. Fontaine
 Commanding General

Daniel M. Carlson
 Public Affairs Officer

Charles W. Fick Jr.
 Managing Editor

Jon Connor, Tony Lopez, Megan McIntyre,
 Galen Putnam, Sgt. 1st Class Sean Riley,
 Barbara Toner, Mark Weiman
 Staff Members

Teresa Johnston and Greg Wilson
 Design & Layout

Focus on the Future . . .

Experts meet to develop LMI business rules

By Tony Lopez
ASC Public Affairs

ROCK ISLAND, Ill. – The U.S. Army Sustainment Command hosted a rehearsal of concept drill Feb 14-18 to develop the Lead Material Integrator (LMI) initial business rules.

Brig. Gen. Brian Layer, ASC deputy commanding general for sustainment, kicked off the event by establishing LMI as the process for equipping our Army more economically, while becoming more efficient in the materiel distribution and redistribution processes.

“You’re making history and you cannot afford to fail,” Layer said. Currently, he said, the Army is reactive to materiel distribution requirements, but LMI will make the Army proactive.

Among the participants were Department of the Army G3, G4 and G8 staff members, Army National Guard equipment specialists, Army Forces Command personnel, Army Field Support Brigade personnel, unit integrators and materiel integrators.

“How we equip the Army has to become more efficient than what we do today. This is all about

increasing the Army readiness,” said Col. Ed Agee, Army Materiel Command director of materiel management.

The overall purpose of the LMI ROC drill was to train and exercise Distribution Management Center’s unit integration, materiel integration and materiel support personnel on proposed roles and responsibilities. Tools developed during the drill and subsequent meetings are meant to help make informed decisions on how to equip the Army.

Under the current LMI proposal, ASC will become AMC’s operational arm, serving as the Army’s single materiel synchronization point while carrying out the materiel distribution and redistribution missions.

At the Secretary of the Army’s direction, the objective of LMI is to shift materiel distribution out of Army headquarters, enabling DA staff to focus on strategic objectives, while employing the Materiel Enterprise to improve supply and readiness rates.

ASC will conduct additional LMI ROC drills in March and April, with a projected initial operating capability by October and a full operating capability (“Go-Live”) target of January 2012.



Focus on the Future . . .

EAGLE acquisition strategy taking shape

How are EAGLE's quality assurance standards and metrics being developed?

The Enhanced Army Global Logistics Enterprise Acquisition Team is working closely with subject matter experts from around the country along with the Army Sustainment Command's Quality Surveillance Division to develop function-appropriate performance metrics for inclusion in standardized performance work statements.

ASC's Field Support Directorate held a metrics workshop Nov. 15-19, 2010, drawing subject matter experts to Rock Island to identify best practices, lessons learned and standard performance metrics for inclusion in the EAGLE contract. Their goal was both to develop the right metrics data and to ensure data will be available via Standard Army Management Information Systems or contractual reporting processes.

The SMEs worked to ensure that standardized metrics are clearly identified for inclusion in performance work statements or contract language. During contract execution, the data received via STAMIS and required contract data reporting can be assessed and compared across all of ASC's materiel enterprise operations. The goal is to identify key measures of contract performance and enhance our ability to analyze contract compliance and quality at the enterprise level. This effort represents a key enhancement in ASC's evolving capability for portfolio management of service contracts.

How does a Multiple-award task order contract (MATOC) work?

A multiple-award task order contract is an indefinite delivery/indefinite quantity contract with multiple contractors that has established terms, ordering periods, scope of work, and stated minimum and maximum quantity limits, which may be stated as number of units or dollar values. Instead of creating a contract for a definite amount of supplies or services, the government announces that it will have certain requirements in the future. Contractors submit proposals with information regarding their ability to meet those requirements. The MATOC allows the government to place orders for work within the established scope and period

of the contract. The contractors under the MATOC compete for the opportunity to sell those supplies and/or services to the government when they submit a contractor proposal under the task order competition.

The use of multiple-award contracts allows the government to take continuous advantage of the competitive forces of the commercial marketplace, which should result in lower prices, better quality, and reduced time from requirements identification to award, and improved contractor performance in satisfying customer requirements.

Are MATOCs used in other acquisitions?

Multiple-award task order contracts are used to acquire supplies and/or services where exact times and/or quantities are not known at the time of the contract award. The Army Contracting Command-Rock Island has executed MATOCs for the purchase of ammunition, services, and most notably logistics services in support of ASC's Logistics Civil Augmentation Program, better known as LOGCAP.

What other AMC organizations do you foresee using EAGLE MATOCs? And for what purpose?

The EAGLE MATOC will be available for use by any of Army Materiel Command's major subordinate commands and other Army agencies that have logistics requirements falling within the EAGLE scope of work. One of the major interested parties is TACOM Life Cycle Management Command, which has expressed interest in using the EAGLE MATOC in support of their logistics requirements.

Why is the MATOC the best solution for the EAGLE initiative?

A MATOC is one solution being evaluated as a contract vehicle for awarding supply, maintenance, and transportation support requirements that will fall under the EAGLE program. Given the fact that we have unpredictable requirements in the future, a MATOC is a viable solution and provides for increased competition among the prequalified contractors, which should result in better prices, terms, contractor performance and satisfied customers.



SNAP provides ASC common operating picture

By Tony Lopez
ASC Public Affairs

ROCK ISLAND, Ill. - The U.S. Army Sustainment Command has obtained a mobile satellite system which will enable its Army Field Support Brigades to establish a common operating picture and provide capability for organic communications in forward command post situations.

The Secure Internet Protocol/Non-secure Internet Protocol Access Point (SNAP) terminal is a rapidly deployable satellite communication system field-proven for several years but only recently made available to ASC. It provides optimal readiness in any environment or situation, making it a flexible asset on the battlefield.

"This system will provide the Army Field Support Brigade with the connectivity needed to deploy a fully functional tactical operations center," said Terry Johnston, SATCOM manager at ASC G6.

The SNAP enables reach-back communications by providing the Logistics Warrior with both secure and non-secure e-mail, video-conferencing and voice capabilities through satellite communication networks.

"The SNAP is mobile, small and effective," said Capt. James Mick, ASC G-6 project officer.

Based on lessons learned from previous ASC combat operations and humanitarian missions in Iraq, Afghanistan, Haiti, and Pakistan, there appeared a noted lack of reliable and secure communications in rapid deployment situations.

As a test case for the system, the 405th AFSB emulated the setup of a forward command post and examined SNAP's potential during participation in Austere Challenge 10, an exercise conducted in Europe.

ASC is continuously assessing the communications and service requirements of its brigades and their subordinate units to ensure they achieve success, said Mick.

Moving from the acquisition to the training and deployment phase, ASC recently hosted key operators

from its AFSBs for training on the SNAP along with various other related systems.

The trainees are expected to comprise a cadre who will be able to take the information they learned at Rock Island back to their home station to train their brigade peers.

Another major addition to ASC's mobile capability is the Rapid-deployable Tactical Operations Center, or RTOC. This system will enable ASC logisticians to combine multiple data feeds along with VTC onto one or multiple display screens. This will allow efficient management of information in real time, mimicking the capabilities of the ASC Command Operations and Information Center (COIC) on a smaller scale.

The RTOC can be used in conjunction with another element of the mobility package, the Deployable Rapid Assembly Shelter (DRASH) - a unique modular shelter that can either stand alone or be attached to other shelters and vehicles in minutes. These will allow each brigade to be more self-supporting. Each shelter has fully integrated electrical and lighting systems, as well as heating and cooling capabilities for extreme conditions. A single DRASH can accommodate up to 12 personnel when used as a Tactical Operations Center.

405th AFSB personnel calibrate the SNAP system during the Austere Challenge 10 exercise to verify its ability to be a deployable communications asset.

Photo by Mark Dillingham, 405th AFSB



William Cook of the 407th AFSB finishes set-up by installing cables on the SNAP satellite system.

Photo by Tony Lopez,
ASC public Affairs

Special team restores small arms to fighting condition

Story and photo by
 Chief Warrant Officer 4 Jose Marerro
 Brigade Logistics Support Team Chief
 2nd Brigade Combat Team
 10th Mountain Division

FORT DRUM, N.Y. - Every brigade combat team goes through the same Army Force Generation process. The unit trains, deploys, and then, upon redeployment, undergoes Reset.

Many of the events throughout the equipment Reset window are executed by special repair teams, working in coordination with Army Sustainment Command. One of these SRTs is the Small Arms Readiness Evaluation Team often referred to as SARET. Working with ASC's 406th Army Field Support Brigade, SARET recently assisted in resetting the 2nd Brigade Combat Team "Commandos" of the 10th Mountain Division.

The mission of SARET is to inspect and repair through the field maintenance level all weapons, optics and lasers within the BCT to (Technical Manual) 10/20 standard, in accordance with applicable technical manuals. This represents roughly 28% of all the BCT's equipment requiring Reset.

More than 70 SARET members repaired weapons starting Nov. 29 at the 210th Brigade Support Battalion's maintenance facility. Each day, the team inspected and repaired, as needed, more than 500 weapons. When the SARET completed its mission in mid-December, the team had repaired about 14,000 items (small arms, optics and lasers).

The process SARET uses is the same at each installation. First, each weapon is brought in and logged. Then technicians give each item a



SARET employee inspect and repair weapons as part of an equipment Reset mission at Fort Drum, N.Y.

thorough inspection, checking for tolerances and broken or worn parts, annotating every repair each item requires. The weapon then moves on to the repair section, where craftsmen repair it to military specifications and tolerances. Technicians document their work on a DA Form 2404, Equipment Inspection and Maintenance Worksheet, that follows every weapon as it moves through each station. The technicians can repair or replace every part except the lower receiver, since that has the weapon's serial number and is therefore an accountable item.

See SARET, page 8

Korea battalion in running for Army award

Program managers at the U.S. Army Ordnance School have named Army Field Support Battalion – Northeast Asia a semifinalist in the Army Award for Maintenance Excellence – TDA Large category - for fiscal year 2010. The Camp Carroll, Korea, unit is part of Army Sustainment Command's global network of field activities, providing the "Soldier's Face to the Materiel Enterprise."

Photo by Dan Carlson, ASC Public Affairs



Focus on the Future . . .

ASC hosts ammunition ROC drill

Story and photos by
Megan McIntyre
ASC Public Affairs

ROCK ISLAND, Ill. — Army Sustainment Command headquarters hosted a rehearsal of concept drill Feb. 9-11, reviewing realigned ammunition operations.

Senior leaders from Army Materiel Command, Installation Management Command, Joint Munitions Command and Army Field Support Brigades joined their ASC hosts for a Directorate of Logistics ammunition ROC drill.



Dave Lakeman, Army Sustainment Command headquarters, explains roles and responsibilities at the Feb. 9-11 ammunition rehearsal of concept drill. The purpose of the ROC drill was to gather broad representation from the ammunition support community and establish roles and responsibilities for these stakeholders.

“The purpose of the ROC drill was to gather broad representation from the ammunition support community and establish roles and responsibilities for these stakeholders, as they pertain to ammunition support operations,” said Sgt. Maj. Nicholas Castillo, Directorate of Logistics Transformation Team member and subject matter expert.

DOL Transformation Team members identified specific tasks involved with ammunition support operations and assigned responsible, accountable, supporting and informed lanes of responsibilities to each of the vested entities involved.

“From these, we will derive business rules, which, in turn, will provide standard guidance for ammunition supply operations on continental United States installations,” said Castillo.

The objectives of the ROC drill included developing a common understanding of tasks, roles and responsibilities; developing common understanding of interaction from the tactical to strategic levels; developing input for mission execution, developing and agreeing on metrics; and identifying management and tactics, techniques and procedures, friction points and policy, and doctrinal changes to be made upon full operational

control transforming to ASC.

“As a group, we collectively identified several issues that will require further thought and evaluation, some at levels higher than ASC,” said Castillo.

Currently the DOL realignment is in its final stages. Operational control of the DOLs in CONUS, Hawaii, Alaska, and Puerto Rico became the responsibility of the Army Field Support Brigades and Battalions Oct. 1, 2010. Operational control of Korea and Japan DOLs was complete Jan. 1 and on schedule for Europe DOLs for April 1. Complete realignment and full transfer is planned for Oct. 2012.

“A year and a half is not long to get everything in order. So we need to keep momentum moving forward,” said Kathy Acree, Lead for the DOL Transformation Team.

The ammunition ROC drill is part of a series of ROC drills intended to keep the alignment on track and running smoothly.

“Overall the ROC drill was a great success. Gathering subject matter experts from the various echelons provided up-to-date and pertinent input into creating ASC guidance addressing ammunition supply support within CONUS,” said Castillo.

SARET

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The most common repairs are replacing worn upper receivers, cracked butt stocks and cracked hand guards; that is considered normal wear and tear of the weapon.

SARET brings a mobile special repair center with specialized tools and machine equipment for certain specialized tasks, such as removing the cam from a .50-caliber machine gun.

Similar to any military repair activity, team members refer to service manuals, which provide a quick reference for weapon schematics and national stock numbers for parts. After all the repairs are done, the weapons are given a trigger-pull inspection, which checks for tolerances. A final inspector verifies that all the work documented on the 2404 was performed. SARET does not repair all weapons. Those that are too damaged or worn are coded-out or deemed non-repairable at this station. Those weapons are

returned to the unit to be disposed of through property book channels and replacements ordered.

The process for optics and lasers is very similar, except the unserviceable ones and the phased-out ones are automatically exchanged one-for-one right on the spot.

The one check that SARET does not execute is test firing the weapons after repair; that is a unit's responsibility after the weapons have been returned to them. The SARET is made up of a mix of Army civilians from Rock Island Arsenal, Ill., and Anniston Army Depot, Ala., and contractor personnel. About three-quarters of its employees are veterans with experience in small arms repair in the Army or Marine Corps. Many of them are certified gunsmiths. SARET is assisted and augmented by Logistics Assistance Representative Archie Baker, 2/10th BLST TACOM armament LAR; Warrant Officer Ed Paulino, 210th BSB armament technician; and members of the 210th BSB armament section.

Gen. Dunwoody briefs AMC State of Command



Opening the Commander's Conference hosted by Army Sustainment Command, Gen. Ann E. Dunwoody, commander of Army Materiel Command, gives her state of command briefing on Jan. 25. The four-day conference, held at the iWireless Center in Moline, IL, provided personnel the opportunity to discuss the current and future state of ASC. Brigade commanders and command sergeant majors participated with civilian senior staff. The theme for the conference was "ASC...Our Near Term Strategy."

Photo by Mark Weiman, ASC Public Affairs